



ANNUAL REPORT

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ABOUT OAK BAY VOLUNTEER SERVICES

MISSION

To assist Oak Bay residents of all ages in need by providing one-to-one volunteer services.

VISION

A community in which personal quality of life and independence are improved.

CORE VALUES

Respectful – We are respectful and considerate of individual needs.

Inclusive – We provide services for a wide spectrum of client needs.

Collaborative – We work in partnership with others.

Responsive – We act appropriately and in a timely manner.

BOARD OF DIRECTORS

Chair	Coline Neilson
Vice-Chair	Heather Lund
Treasurer	Heather Lund
Secretary	David Cattrall
Director	Claire Eraut
Director	Diane Kallal
Director	Susan Merchant
Director	Bronwyn Taylor
Director	David Collins

STAFF

Executive Director	Renee Lormé-Gulbrandsen
Outreach and Services Coordinator	Melinda Mann
Volunteer Coordinator	Ruth Platts
Administrative Assistant	Amy Penner
Bookkeeper	Chu-Ting Hsu

Thank you to the following staff members for their service this year:

Rosa McBee and Anna Arneja

MESSAGE FROM **THE BOARD CHAIR**

♦
Coline Neilson

To the Members of the Oak Bay Volunteer Services Society:

It has been another great year for our Society.

We are on a winning team! Along with 200 dedicated volunteers and our remarkable Executive Director and valued staff, we continue to work together towards our mission of “a community in which personal quality of life and independence are improved”.

Thank you everyone for your community service through Oak Bay Volunteers.

Coline Neilson
Chair, OBVS



From Left to Right: Vice-Chair and Treasurer Heather Lund, Secretary David Cattrall, Chair Coline Neilson, Bronwyn Taylor, David Collins, Claire Eraut.
Missing: Susan Merchant, Diane Kallal

MESSAGE FROM **THE EXECUTIVE DIRECTOR**

Renee Lormé-Gulbrandsen



Oak Bay Volunteer Services is proud to have served the Oak Bay community for a 42nd year. As in past years, the organization delivered invaluable services to many neighbours-in-need, and I am thankful to the staff, board of directors and volunteers for their hours of service and unwavering commitment.

Our staff team had the great fortune of gaining two very talented women this year. We welcomed Melinda Mann as our Outreach and Services Coordinator and Amy Penner as our Administrative Assistant. Both bring a wealth of knowledge and immense compassion to working with and for our clients, volunteers and the public. In January, our team participated in our annual planning meeting where we reviewed new policies and procedures, drafted our volunteer training calendar

for 2019 and brainstormed our new web presence and database needs, among other priorities. Thank you to Ruth, Melinda and Amy for the gifts you bring to our team and to our organization.

We continue to see growth in numbers year over year. We served 660 clients, providing nearly 5,000 volunteer-delivered services. This equates to a staggering 7,650 hours of volunteer time. Drives to important medical appointments and other outings continue to be our biggest call at 35% of our total service delivery, with increased delivery in both phone calls and home visits. The thread throughout our services is compassionate connection, which is such an imperative component in mitigating the effects of isolation for those living alone. It is thanks to our 198 volunteers this year that we were able to provide these much-needed services to the community.

On the programming front, we launched The Hop Aboard Seniors Shopping Bus in the fall of 2018. Delivered in partnership with Baptist Housing Society, these monthly trips allow seniors living independently to be active through a light walk, shop for groceries and personal goods, run errands and connect with other seniors living on their own, all with the support and companionship of volunteers. I am thrilled with how valued this program has become for our clients, as well as our volunteers.

As a community-driven organization, an important part of my role is continued

promotion of our services and volunteer opportunities, as well as, engagement and relationship building with our stakeholders throughout Oak Bay and the wider Greater Victoria community. I had the pleasure of co-hosting Island Health CEO Kathy MacNeil and partner agencies of the Direct Volunteer Services Committee with Mayor Nils Jensen, creating a dialogue to discuss the continuity of care for our clients, and other seniors in the community, as they age in place. Participating in meetings of the South Island Seniors Planning Table and consultations of the Community-based Senior Serving-Healthy Aging Community allowed me to gain valuable information to better inform our activities and future programming. I once again proudly co-hosted the 2nd Annual Oak Bay Volunteer Fair in collaboration with the Community Association of Oak Bay and Monterey Recreation Centre – another well attended event. Meeting and presenting to other agencies representing the health sector, including Headway and ALS Society of BC, created further outreach to people living with health-related challenges and their caregivers. And of course appearances at the Oak Bay Summer Night Markets and before local community groups such as the Oak Bay Rotary Club provided the opportunity to share the great impact we have in the community and invite others to join us. These are a few of the many opportunities I had to proudly represent OBVS, allowing us to be a part of important conversations driving the senior and health serving sectors in Greater Victoria while providing opportunities to work collaboratively to better serve our community.

As we move into next year, we have exciting projects on the horizon. Our largest project will be an upgrade to both our web presence and database to insure we can respond to the growing numbers and needs of clients, volunteers and donors. In the fall, the board of directors and I will be participating in a strategic planning retreat where we will review where we have come from and where we want to go in the future. Another exciting initiative we will embark on is the launch of an exciting bi-annual newsletter for our clients on healthy living and aging, which will provide not only information on our services and programs, but tips, information and community resources for aging in place and living life to the fullest.

On a final note, I would like to thank the ever-supportive board of directors. They each possess such a wealth of expertise and each has made him or herself available for consultation whenever I was in need of their knowledge and guidance. This year we say good-bye to Heather Lund and Claire Eraut after 6 years of dedication in their roles as directors, committee chairs and officers. I thank them both for the immense support they have provided to me in these roles.

It has been an extreme pleasure to serve Oak Bay Volunteer Services in my first full year as Executive Director. I am continually inspired by the dedication of our staff, board and volunteers to insure we can respond to the needs of our community and I thank everyone for their service.

Sincerely,

Renee Lormé-Gulbrandsen
Executive Director, OBVS

MESSAGE FROM **OUTREACH & SERVICES COORDINATOR**

Melinda Mann



I joined the OBVS team in May 2018 after spending the previous 10 years of my social work career working with at-risk youth in a variety of capacities. This new position as Outreach and Services Coordinator has been a welcome change for me!

Since joining the team I have completed over 70 New Client Visits and over this past year we have provided services to 660 Oak Bay residents. It has been a pleasure for me to have the opportunity to connect eager clients and committed volunteers in numerous ways such as one to one visits, walks in the community, drives to medical appointments and a variety of odd jobs including snow shoveling! The dedication of the staff and volunteers continues to inspire me and I feel lucky to be a part of such an amazing team in the beautiful municipality of Oak Bay!

One of the best aspects of my new position has been the development of the Hop Aboard Bus Program. As of September 2018 we have been able to offer clients this fun and exciting new program. This monthly program seeks to engage our senior clients in a social environment as well as to support them in remaining involved and connected to other seniors and supports in the community. The Hop Aboard Bus Program continues to successfully grow both in numbers and popularity among clients and volunteers. We have a wonderful group of clients and volunteers who are enthusiastic about attending this program and even rearrange their schedules to ensure that they can attend each month!

Our commitment to connecting Oak Bay residents with volunteer services ensures that everyone who wants support receives it; whether through direct volunteer interactions or referrals to appropriate services. I look forward to this next year as we drive on with the Hop Aboard Bus Program and continue to expand our reach in the community by ensuring that OBVS is the go-to resource for volunteer support services to the residents of Oak Bay.

MESSAGE FROM **VOLUNTEER COORDINATOR**

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Ruth Platts

It has been a busy year!

198 volunteers contributed their time, energy, and talents to the organization. This included 29 new volunteers! I am very appreciative of their ongoing dedication to OBVS and our clients.

To better support volunteers, we have worked to develop training. New volunteers now receive an orientation to the organization and their role. This establishes a strong foundation for their work with OBVS.



We believe ongoing training is important as there is always new information for staff to relay and valuable feedback for volunteers to give. To that end, we hosted training sessions for specific roles. We also organized general workshops for all volunteers, covering such topics as CPR and First Aid, as well as Boundaries. The workshops have proven to be excellent learning opportunities for staff and volunteers alike!

In addition to training, we enjoyed get-togethers for volunteer recognition and fun! Last April, we celebrated National Volunteer Week with an open house and our first ever ice cream social. In May, we recognized the achievements of long-serving volunteers at our AGM. Then in December, everyone enjoyed the food and festivities at our Holiday Party!

Other highlights included participation in community events such as the Oak Bay Tea Party Parade and the Night Markets last summer, as well as the Oak Bay Volunteer Fair in January.

This year, we have 23 volunteers reaching milestones in their volunteering! We are thrilled to recognize their exceptional service.

Thank you to all of our wonderful volunteers. We could not do it without you!

ANNUAL GENERAL MEETING **AGENDA**

- Event Welcome by Executive Director
- Community Welcome by the Mayor of the District of Oak Bay
- AGM Welcome and Call to Order by Chair
- Confirmation of Members Quorum
- Adoption of Agenda
- Approval of Minutes from Previous AGM
- Presentation of Financial Statements 2018-2019
- Executive Director's Report
- Election of New and Returning Board Directors
- Closing Remarks and Adjournment

Following the Annual General Meeting, please join us in honouring volunteers who have reached milestones in volunteering this year, as well as, enjoy refreshments and visit with other attendees.

**Minutes of the Annual General Meeting and Volunteer Recognition
Thursday, May 17, 2018 at 2:00 PM
Windsor Pavilion Sports Room, 2451 Windsor Road, Victoria, BC**

Call to Order and Welcome

Coline Neilson, Chair of Oak Bay Volunteer Services Society Board, called the meeting to order at 2:08 pm and welcomed everyone. She introduced the following distinguished guests:

- Oak Bay Mayor Nils Jensen,
- Oak Bay Police Chief Constable Andrew Brinton,
- Deputy Chief Constable Ray Bernoties
- Deputy Fire Chief Darren Hughes
- Oak Bay Community Association Director Marianne Drew
- Previous Executive Director of OBVS Joan Halvorsen.

Coline also highlighted and thanked the sponsors, funders and community partners of the Society.

Welcome by the Mayor

Nils Jensen, Mayor of Oak Bay, recognised the importance of the work that we do and thanked all the volunteers and supporters. He referenced the appointment of a Minister of Loneliness in the UK which indicates the huge health concerns caused by isolation and lack of community involvement. Mayor Jensen said that this shows that what we do is critical to the wellbeing of our clients and our community. He thanked everyone and encouraged them to continue.

AGM

Confirmation of Quorum

A quorum is 15 voting members. 29 voting members and 13 guests and staff attended, therefore a quorum was declared.

Adoption of Agenda

MOVED by Susi Merchant and SECONDED by Diane Kallal that the agenda be adopted. CARRIED.

Approval of Minutes of May 17, 2017 Annual General Meeting

MOVED by Susi Merchant and SECONDED by Heather Lund that the Minutes of May 17, 2017 be approved. CARRIED.

Presentation of Financial Statements 2017-2018

Heather Lund presented the Financial Statements for April 1, 2017 to March 31, 2018. MOVED by Heather Lund and SECONDED by Diane Kallal that the Financial Statements be adopted. CARRIED.

Executive Director's Report

Executive Director Renee Lormé-Gulbrandsen thanked everyone for attending and introduced staff members Ruth Platts, Volunteer Coordinator, Rosa McBee, Administrative Assistant.

She summarised her report by saying that as a new Executive Director she faced a steep learning curve and began with a period of evaluation. She then restructured the staff by increasing from 3 to 4 and focussing their roles on clients, volunteers and administration. Renee said that she then used metrics to pinpoint where we could increase or improve our services, in particular looking at how we can engage younger generations.

Renee thanked the many funders, partners and community supporters. Renee finished by presenting a gift to Ruth Platts, Volunteer Coordinator, in recognition of and thanks for 20 years of outstanding service and dedication to Oak Bay Volunteers, first as a volunteer and then as an employee.

Introduction of new OBVS Brand

Renee presented the new OBVS logo. She commented that it will be seen more and more throughout the community.

Election of Board Members

Coline Neilson submitted the following for nomination to the Board of Directors:

David Cattrall for a 2 year term and

Claire Eraut for a 1 year term.

Nominations from the floor were called and there being none, these members were elected by acclamation.

The directors continuing for the second year of a 2 year term are Heather Lund, Susi Merchant, Diane Kallal and Coline Neilson.

It was noted that director Derick Woods has stepped down from his position on the Board.

New Business

No new business

Closing Remarks and Adjournment

MOVED by Claire Eraft that the meeting be adjourned at 2:30 pm.

Volunteer Recognition

Volunteer Pin Presentations

Mayor Nils Jensen presented Volunteer Recognition Pins to 5, 10, 15 and 20 year recipients in attendance and acknowledged those not in attendance.

FINANCIAL STATEMENTS

MARCH 31, 2018

Oak Bay Volunteer Services Society
Victoria, B.C.

To assist in the preparation of the financial statements of the Oak Bay Volunteer Services Society for the 2018-19 fiscal year, I have scrutinized the Society's balance sheet as at March 31, 2019 and the statement of operations for the twelve months then ended. In conducting my scrutiny I had available to me the documents, information and explanations I required. I have not acted in the capacity of an independent auditor and have not undertaken an assurance engagement.

Based on my scrutiny, nothing has come to my attention that would require a change to these statements to have them present fairly the financial position of the Society as at March 31, 2019 and the results of its operations for the twelve months then ended, in accordance with Canadian generally accepted accounting principles consistently applied.

Yours truly,



James Holland

OAK BAY VOLUNTEER SERVICES
Balance Sheet As at 03/31/2019

ASSET

Current Asset

Main Chequing TD-CT 0947042	95,383.78	
Petty Cash	200.00	
Gaming Chequing TD-CT 0302963	0.00	
Total Cash		95,583.78
Total Current Assets		95,583.78

Capital Assets

Computer Hardware	9,453.36	
Computer Hardware Accum Amort	-8,718.96	
Computer Hardware Net		734.40
Computer Software	2,334.68	
Computer Software Accum Amort	-2,331.20	
Computer Software Net		3.48
Furniture & Fixtures	17,558.06	
Furniture & Fixtures Accum Amort	-16,052.66	
Furniture & Fixtures Net		1,505.40
Office Equipment	775.47	
Office Equipment Accum Amort	-592.52	
Office Equipment Net		182.95
Total Capital Assets		2,426.23

TOTAL ASSET		98,010.01
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LIABILITY

Current Liabilities

WCB Payable		296.36
GST Paid on Purchases	-906.87	
GST/HST Owing (Refund)		-906.87
Total Current liabilities		-610.51

TOTAL LIABILITY		-610.51
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EQUITY

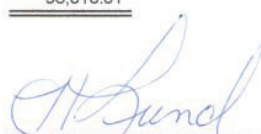
Surplus/Deficit

Surplus/Deficit Carried Forward	88,980.31	
Surplus/Deficit Current	9,640.21	
Total Surplus/Deficit		98,620.52

TOTAL EQUITY		98,620.52
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LIABILITIES AND EQUITY		98,010.01
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Coline Neilson, Chair


Heather Lund, Treasurer

OAK BAY VOLUNTEER SERVICES SOCIETY
STATEMENT OF OPERATIONS: APRIL 1, 2017 to MARCH 31, 2019

	2018-2019	2017-2018
INCOME		
Donations	27,776.46	27,235.57
Endowment Earnings	24,608.00	23,693.00
Fundraising, Grants and Bequests	76,589.12	84,877.03
Gaming Grants	60,000.00	48,000.00
Gaming Other Revenue	200.00	200.00
Municipal Govt - General	35,000.00	30,000.00
Municipal Govt - Rent/Utilities (note 1)	37,096.00	36,620.00
United Way Greater Victoria	15,000.00	15,000.00
Vancouver Island Health Authority	8,842.00	170.00
TOTAL INCOME	285,111.58	265,795.60
EXPENSES		
Amortization	1,323.95	2,534.60
Bookkeeping	2,188.00	1,110.00
Car Expense Driving Clients	6,276.38	6,259.60
Computer Expenses	9,979.59	10,795.41
Employee Benefits	15,619.04	18,160.21
Employees Gross Salaries	162,283.83	160,835.65
Fundraising	2,093.53	-
Insurance	978.00	978.00
Office Supplies	2,598.09	2,661.72
Postage	635.71	501.31
Printing & Publicity	7,723.50	10,210.58
Rent & Utilities (note 1)	37,096.00	36,620.00
RRSP Benefits	14,591.69	14,576.76
Staff Training & Development	1,712.00	1,011.32
Staff Travel	1,532.90	1,471.96
Subscriptions & Memberships	1,549.37	1,707.50
Telephone	2,406.00	2,847.70
Victoria Foundation Trust Fund	-	-
Volunteer Training/Recognition	3,731.54	3,701.09
Workers Compensation Board	1,152.25	1,204.86
(Gain) Loss on Disposal of Fixed Assets	-	11.44
TOTAL EXPENSES	275,471.37	277,199.71
 Net (Expenses) / Income for the year	 9,640.21	 (11,404.11)

Note 1. In Kind

OAK BAY VOLUNTEER SERVICES SOCIETY
ADDITIONAL FINANCIAL INFORMATION AT MARCH 31, 2019

Net current assets available for operations:

Current assets:

Cash in bank

95,383.78

Petty Cash

200.00

GST Rebate Claim

906.87

96,490.65

Current Liabilities:

WCB payable

296.36

296.36

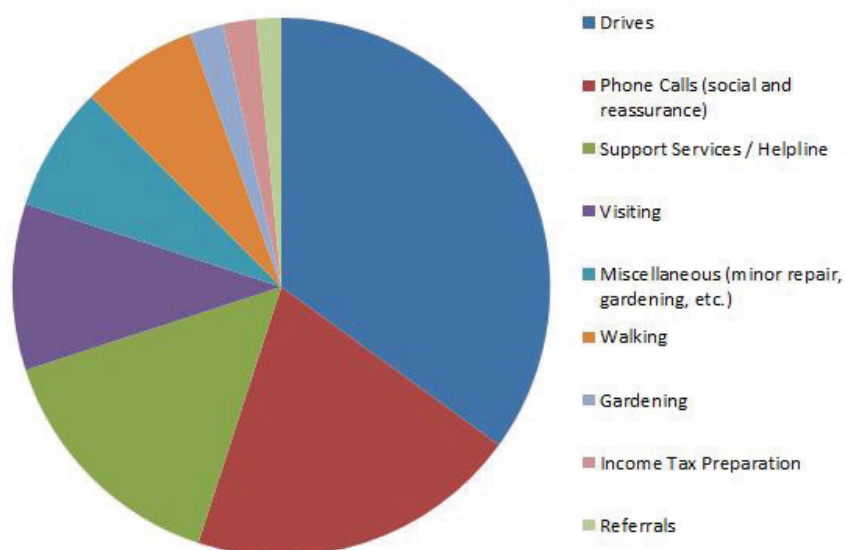
Net current assets

96,194.29

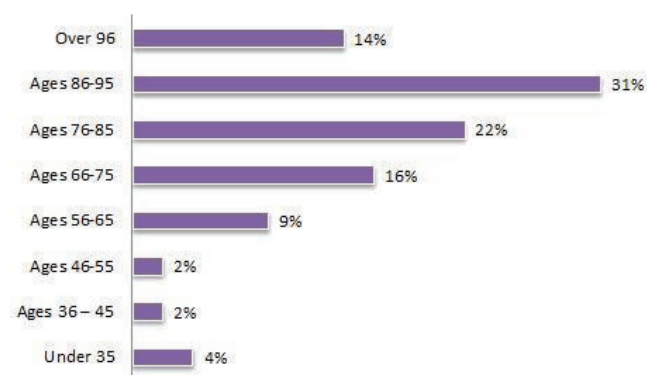
STATISTICS IN GRAPHS

OAK BAY VOLUNTEER SERVICES

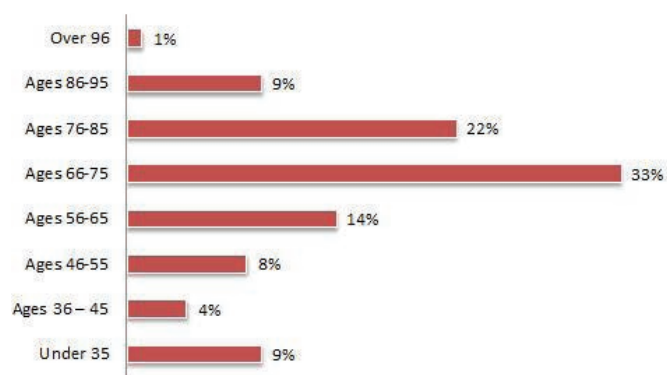
VOLUNTEER ACTIVITIES AND CLIENT SERVICES



CLIENT COMPOSITION BY AGE



VOLUNTEER COMPOSITION BY AGE



AWARD RECIPIENTS

VOLUNTEER ACHIEVEMENT

Each year we honour the dedication of volunteers who have hit milestones. In 2019, we celebrate the following volunteers:

20 YEARS

Irene Robirtis
Tom MacDonald
Catherine MacDonald
Laurene Levinson
Jim Arnott
Garth Mayhew

15 YEARS

Anneke Rubingh
Malca Casiro

10 YEARS

John Harris
Coline Neilson
Shannon Geer
Howard Evans
Hugh Creighton

5 YEARS

David Round
Terrence Litchfield
Sheri Lucas
Alexander von Aderkas
Barry Hersh
Dorothy Collins
Alan Bolitho
Delphine Straith
Stanislaw Michalak
Caroline Slade

“The heart of a volunteer is never measured in size, but by the depth of the commitment to make a difference in the lives of others.” - DeAnn Hollis

IN THE NEWS

OAK BAY VOLUNTEER SERVICES

Take time to visit during National Volunteer Week

Keri Coles
Oak Bay News

Oak Bay Volunteer Services throws open its doors and encourages the public to come in and chat next week during National Volunteer Week.

"It's a chance to talk about the great opportunities we have for volunteers in the community," said Renee Lormé-Gulbrandsen, Oak Bay Volunteer Services' executive director.

The organization, with a staff of four and close to 200 volun-

teers in the community, works to make Oak Bay a better place on a daily basis.

With a client base in which 85 per cent are 65 and older, with many clients in their late 80s, 90s, or even 100s, the volunteers provide some of the necessary services to help them age-in-place.

"Anyone can get a taxi and have that transportation but what we do is we bring in our volunteers who are passionate about helping people and it makes a huge difference," said Lormé-Gulbrand-

sen. "One of the most important parts of our work is the companionship piece. We get wonderful feedback from our clients saying how much of an impact the volunteers have made in their lives."

The open houses are Wednesday (April 18), Thursday (19), and Friday (20) from 9 a.m. to noon in the lower part of municipal hall.

There will be refreshments to enjoy while discussing all the flexible ways to get involved as a volunteer. Volunteers can have

regular shifts or be on call, and tasks can range from driving clients to appointments, going for a walk together, doing odd jobs around the house, providing reassurance phone calls, or doing administrative work.

They have volunteers with a range of age and experience and they are always looking for more.

"We have volunteers that have been with us for 30+ years. We have really committed people that are dedicated to making a difference in the community,"

said Lormé-Gulbrandsen. "No matter your age or circumstances there is an opportunity for everybody."

In Oak Bay alone, the impact being felt by volunteer experience is huge. The recent volunteer fair made that clear.

"While our staff are supportive of the great work our volunteers are doing, the volunteers are really the ones in the community making a difference. We are really happy to facilitate that for Oak Bay," said Lormé-Gulbrandsen.

A10 Friday, March 8, 2019

Oak Bay News

www.oakbaynews.com

OBVS executive director shows dedication to community

Renee Lormé-Gulbrandsen learned early on it was possible to be successful in both the home and workplace

Dedication to community has been a life-long passion for the executive director of Oak Bay Volunteer Services Society. From a young girl in New York to a non-profit and voluntary sector professional in Victoria, Renee Lormé-Gulbrandsen has committed her time and talents to making an impact in the lives of others through volunteerism and career.

Early on, Renee's mother was an impressive example of a woman in business. Her commitment, hard work and intelligence made her a driving force in the information technology world of the 1970s, a time when many women did not work in the tech sector. This had great impact on young Renee as she learned the importance of altruism and success at the heels of her mother who was dedicated to her career while also prioritizing family and community.

"My mother showed me that it was possible to be successful in both the home and workplace. It takes dedication, commitment and sometimes sacrifice on both fronts, and it is because of her example that I am on my current trajectory," said Lormé-Gulbrandsen.

Forty years later, Renee followed in her mother's footsteps when in 2017 when she took the helm as executive director of Oak Bay Volunteer Services, melding her passions for



Renee Lormé-Gulbrandsen took over as executive director of Oak Bay Volunteer Services in 2017.

volunteerism and non-profit leadership. "I am proud to lead an all-woman team. I work with talented, dedicated women who successfully coordinate our service delivery and our volunteer engagement, and help to coordinate the day-to-day operations of our charitable nonprofit organization," said Lormé-Gulbrandsen.

Oak Bay Volunteer Services has been serving the community of Oak Bay for over 40 years, providing one-to-one support to individuals

in need, helping them to maintain their independence and have a connection to their community. Services incorporate elements of transportation assistance, companionship, minor home repair and even income tax return assistance.

Renee has a great appreciation for raising women up and empowering them to balance successful lives in and out of the office. Raising two sons of her own, she walks the fine line

As executive director, I have developed infrastructures within OBVS that support working parents. I know that being a mother does not end when I walk into the office each day.

— Renee Lormé-Gulbrandsen

between a full-time career and full-time family, and has experienced herself the challenges many women in business face when trying to grow their career and parent their children.

"As executive director, I have developed infrastructures within OBVS that support working parents. I know that being a mother does not end when I walk into the office each day," said Lormé-Gulbrandsen.

As well, the importance of opportunities for professional development and personal growth are keys to strengthening the capacity of her team and successfully growing her organization. "As women in business, we have the responsibility to help future generations of women reach their highest potential and work to their strengths without limitations that can be created by such things as parental responsibilities and wage discrimination. I am proud to be in the contingent of today's women leaders who are making a difference in the workplace and in our community."

Volunteer fair hopes to sow seeds of giving time

Jesse Laufer
News Staff

Oak Bay Volunteer Services (OBVS) holds its second annual Volunteer Fair, Saturday, Jan. 19 at the Monterey Recreation Centre.

The event is co-organized by the Monterey centre, and the Community Association of Oak Bay. The fair is advertised as an opportunity for adults and teens to find volunteer placements in and around Oak Bay.

"What we have is almost sort of a trade fair setup," said Renee Lormé-Gulbrandsen, OBVS executive director. "We have booths around the Monterey Rec. Centre, and we offer free drinks and light snacks.

Local businesses will provide door prizes, and then people can come and have a conversation with all the different organizations and individuals who are volunteering in Oak Bay specifically."

There should be at least 25 booths, but Lormé-Gulbrandsen hopes for 30. She said that Oak Bay has a deep volunteering community and most volunteers are retirees, many able to volunteer for multiple organizations concurrently.

"To me there's always a place for young people to participate because you know we are actually creating those little seeds of volunteerism so that when somebody gets to a different stage in their life and they

say, 'boy! I have a lot more time to volunteer, why don't I look to some volunteering?'" Lormé-Gulbrandsen said.

She went on to note that across Canada, most volunteers are aging. Lormé-Gulbrandsen said that the fair will have one-off opportunities for volunteering – something that can be popular for people with busy work or school schedules – as well as chances to get in a work-out while volunteering.

In Oak Bay, that's also a demographic that requires some extra help.

The most popular service offered by OBVS is driving. OBVS keeps a list and schedule of volunteer drivers to take residents who are unable to make do by

bus or taxi. The service is primarily used by older people who don't have access to personal vehicles.

"We have roughly 60 drivers at the moment," Lormé-Gulbrandsen said. "We have the biggest call for that, [it's] always the biggest need for volunteers."

Lormé-Gulbrandsen notes that drivers can be reimbursed for their mileage, and that OBVS works around a volunteer's schedule. Taking off on a cruise for a month wouldn't disqualify someone from a volunteer roster.

Those looking to get involved in the community can find more information at the volunteer fair, Jan. 19 between 1:30 and 4 p.m. at 1442 Monterey Ave.

2019 Oak Bay Volunteer Fair
Saturday January 19, 1:30-4pm



Discover the variety of Volunteer Opportunities for Adults and Teens in Oak Bay. Meet local community service organizations; learn how you can get involved and make a difference! Door Prizes! Refreshments! Live Music! Location: Monterey Recreation Centre

OBVS
Oak Bay Volunteer Services

Community Association of Oak Bay
Local Community Culture

Sponsored by:

MODERN
REAL ESTATE TEAM

1442 Monterey Avenue
250-370-7300
recreation.oakbay.ca

Oak Bay
Parks, Recreation & Culture

OAKBAYNEWS

**Do you need Support with your Taxes?
We're here to help!**



If you are an Oak Bay Resident and you are within the low income bracket as defined by CRA, you may qualify for our volunteer assisted tax preparation services.

OBVS
Oak Bay Volunteer Services

(250) 595-1034

101 - 2167 Oak Bay Avenue
info@oakbayvolunteers.org
www.oakbayvolunteers.org

Contact us if you or your loved ones need support.

Be a part of our community.
Come volunteer with us!

**We provide Free Services to Those in Need -
Delivered by Caring Volunteers**

OBVS
Oak Bay Volunteer Services

- Reassurance Phone Calls
- Income Tax Preparation
- Minor Household Repair
- Driving Services
- Companionship

(250) 595-1034

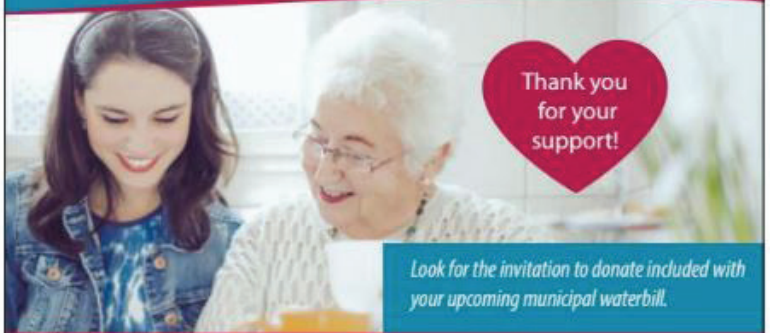
info@oakbayvolunteers.org
www.oakbayvolunteers.org



Contact us if you or your loved ones need support.

Be a part of our community.
Come volunteer with us!

2018 Community Giving Campaign



Look for the invitation to donate included with your upcoming municipal waterbill.

The Oak Bay Volunteer Services' annual Community Giving Campaign is in full swing for 2018!

For over 40 years we have been providing one-to-one services to those in need in our community and with your help we can continue to provide these much-needed services to your family, friends and neighbours.

OBVS
Oak Bay Volunteer Services

3 ways to Donate

- Mail in the appeal envelope included with your waterbill
- Visit our office in the lower level of Oak Bay Municipal Hall
- At www.canadahelps.com/en/charities/obvs

**Join us in changing lives
with your gift today!**

THANK YOU
TO OUR FUNDERS AND DONORS



**THE TONY AND
MIGNON FENTON
TRUST**



**KNIGHTS OF COLUMBUS - ST. PATRICK'S COUNCIL AND
ST. PATRICK'S OAK BAY CATHOLIC WOMEN'S LEAGUE**

AINSCART CHARITABLE TRUST

**A special thank you to the businesses and residents of Oak Bay
for their generous donations and legacy giving**

THANK YOU
TO OUR COMMUNITY SPONSORS & PARTNERS



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Parks, Recreation
& Culture



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Capital City Volunteers
connecting generations / enhancing independence

OBVS VOLUNTEERS & STAFF IN PICTURES





Be a Part of Your Community.

Volunteer, Donate or Leave a Legacy so we can continue to provide free one-to-one services to those in need.

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Follow us on social media

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